

## **NOTICE**

Central Coalfields Limited (CCL) follows principles of Public Procurement and believes in the tenets of value creation, continuous improvement and fostering ease of doing business for its vendors/ suppliers.

CCL has therefore set up “Vendor Grievance Redressal Committee” at CCL HQ for timely redressal of grievances of Vendors related to supply of goods and allied services being dealt with MM Division at CCL HQ and its Areas. The grievances raised by the Vendors/ Suppliers shall be followed up by CCL Vendor Grievance Committee which shall help redress the grievances of vendor. CCL HQ office in Ranchi will keep a close tab on the status of such grievances.

Vendors/ Suppliers can email their grievances to [vendorgrievance.cil@coalindia.in](mailto:vendorgrievance.cil@coalindia.in) and the same shall be forwarded to the concerned “Vendor Grievance Redressal Committee”. All efforts shall be made to expeditiously resolve the vendor grievances by regular follow up with the concerned authorities.