

# CENTRAL COALFIELDS LIMITED

*A Miniratna Category I Company*

(A Subsidiary of Coal India Limited)

**MATERIALS MANAGEMENT DEPARTMENT**

**Darbhangha House: Ranchi 834 029 (Jharkhand) India**

(PBX) 2360726, 2360687 CGM (MM) - 2360716

Fax (91) 0651-2360257 Email: hodmm@ccl.gov.in

No. CGM(MM)/Suppliers- GRSC/10/

Dated 12/08/2010

## **SUPPLIER GRIEVANCE REDRESSAL SYSTEM**

In order to redress the grievances of Suppliers of CCL in a transparent manner and to provide natural justice within a prescribed time frame, a Suppliers' **Grievance Redressal System Cell (GRSC)** has been instituted at Material Management Department, CCL, Ranchi

The concerned suppliers are requested to submit their grievances, if any, to the **Cell** at the following address for redressal:

**Grievance Redressal System Cell  
C/O General Manager (Purchase)  
Central Coalfields Limited  
Darbhangha House, Ranchi – 834029.**

The grievance may also be sent over E-Mail at the following address:

[suppliergrievance@ccl.gov.in](mailto:suppliergrievance@ccl.gov.in)

(G. K. Singh)  
General Manager (MM)

## **Distribution :**

- 1) GM(System), CCL,Ranchi
- 2) GM(S&IC), CCL, Ranchi
- 3) Sri D. Narain, GM(Pur),CCL, Ranchi
- 4) All Purchase Executives, CCL,Ranchi/Kolkata
- 5) Sr. Manager(Fin-Pur.),CCL,Ranchi
- 6) Sr. Manager(Syst-MIS), CCL, Ranchi
- 7) Notice Board of MM Deptt.,CCL,Ranchi

Copy for kind information to : i) DT(Opn), CCL, Ranchi  
ii) CVO, CCL, Ranchi  
iii) TS to CMD, CCL,Ranchi