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Minutes of 9th Regional Coal Consumer Council (RCCC) Meeting held at the Hotel Ranchi Ashok, Ranchi on 15.04.2011

The 9th RCCC meeting was held under the chairmanship of Sri R.K. Saha, CMD, CCL at Hotel Ranchi Ashok, Ranchi on 15/04/2011.

Shri A.P. Trivedi, Chief Manager (Sales), welcomed all the nominated members and the consumers. Sri Rajeev Gupta, GM(S&M), CCL welcomed all the participants present in the meeting and requested Sri R.K. Saha, CMD, CCL to present flower bouquet to all the dignitaries. Then, all the dignitaries were invited to light the lamp.

Sri Rajeev Gupta, GM(S&M) presented the performance of CCL in the last year in brief in which he informed the house that the dispatches of CCL has dispatched 46.2 MT of coal which is 4.35 % more than the last year. CCL has also achieved its target in production. CMD informed the house that during 2011-12 CCL shall put all efforts to load 31 rakes per day in comparison to 24 rakes last year. After that grievances from the consumers were invited. The following issues were discussed during the meeting:-

1. Sri Kedia raised the issue of excise duty recently imposed on the coal consumers and asked how much consumers have to pay. The Sri D. Guha, Sr. Manager (S&M), CCL, Kolkata clarified that 5.15% is to be paid as excise duty which has been effective from 01/04/2011. Consumers also demanded a specified format for excise duty. It was informed to the house that it will be finalized at the earliest.
2. Sri P. K. Agarwal thanked CCL for implementing the RTGS/NEFT system for depositing of coal value and requested the CCL management for allowing for both the facilities i.e. Demand Draft & RTGS. CMD said that it would not be possible to have both the facilities but in case of server failure in payment through RTGS, the payment of coal value shall be accepted next day if the failure is certified by the Bank. Sri Agarwal also informed the house that consumers are not able to lift the whole quantity of coal booked under Forward e-Auction due to dearth of time as Sale Order is valid only for 45 days.
3. Few consumers raised the issue of delay in refund. CMD assured that a committee of 4 people will be made to expedite the process of refund against unlifted quantity.
4. Some consumers namely Sri P.K. Agarwal, Rakesh Sahu, Deepak Vaidya expressed the difficulty in lifting the coal within the validity period. They said their EMD was forfeited due to non-lifting of coal due to local problems and they were not at fault. Sri Ram Narsaria from Shivam Coal Trading Company also raised the same issue. CMD assured he would resolve the issue in Jan Adalat to be held on 21.4.11.
5. Sri Ram Kumar complaint that it is difficult to lift the coal in Rajrappa Area by the outside parties as due to interference by the local people. D(T/O), CCL informed the house that a committee exists at each colliery duly formed by the consumers themselves to look into day to day problems related to roadsale.
6. Sri N. K. Agarwal informed the house that in BCCL, refund is processed on the day the validity expires but in CCL it is done on monthly basis. Then, Sri V. N. Singh, Chief

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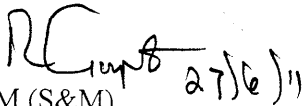
Manager (Roadsale) informed tat in BCCL this is possible as there are a small number of consumers lifting coal by road.

D(T/O), CCL thanked the consumers for participating actively in the meeting and assured that all the problems of the consumers will be looked into and solved at the earliest. He said that the problems are overcome by system improvement which cannot be done in one day but can be done gradually. He said that Central Excise Duty is a new issue and CCL is trying to resolve the issue at the earliest. He also thanked Public Interest Nominees for being with CCL for last one and a half year and helping CCL in bringing about improvement in various fields related to sale of coal

Sri Siddarth Singh said that the problems of the consumers should be solved at the earliest as there is no benefit of conducting this type of meetings if the problems are not solved. All the consumers were also advised to approach the CMD, D(T/O) and Public Interest Nominees directly whenever they have any problem.

Sri J. S. Kushwaha said that he is aware of all the problems of CCL and advised that CCL should work with transparency. As Coal India Limited had become a Maharatna Company and our Hon'ble Coal Minister has been promoted to the rank of Cabinet Minister, we have to improve our working styles. He said that CCL has made substantial improvement in dispatch and sale of coal but further improvement needs to be done.

At the end of the meeting, CMD, CCL thanked all the members and the consumers for participating in the meeting and assured that the issues raised by them will be resolved at the earliest.


GM (S&M) 27/6/11
CCL, HQ, Ranchi

Gm (S&M) / 11 / 5001-17

Copy to:- att. 27/6/11

1. CMD, CCL, Ranchi
2. Director (Tech./Op.), CCL / Director(Fin.), CCL
3. All Public Interest Nominees of RCCC Meet, CCL
4. GM (Admin.), CCL
5. GM(System)- with a request to upload it on CCL's website.
6. Chief Manager (Operations)/ (FSA/ R)/ (CSC), CCL
7. Dy. General Manager (Mining), CCL, Kolkata