

Minutes of 8th Regional Coal Consumer Council (RCCC) Meeting organized by Central Coalfields Limited held at the Hotel Peerless Inn, Kolkata on 22.01.2011

The meeting was held at the banquet hall of Hotel Peerless Inn at Kolkata on 22/01/2011. The meeting was attended by all members of RCCC meeting, Public Interest Nominees and also the coal consumers from various sectors.

Sri R. K. Saha, Chairman-cum-Managing Director presided over the meeting.

At the outset, Sri A. P. Trivedi, Chief Manager (Road Sale) introduced members of RCCC and nominees of Ministry of Coal to the House. He then invited CMD, CCL & D(T/O), CCL to welcome the Public Interest Nominees by presenting them with bouquet of flowers. He invited all members and Public Interest Nominees to start the meeting by participating in lighting the lamp.

Sri Rajeev Gupta, GM(S&M) welcomed the house including all the RCCC members, consumers and their representatives present in the meeting.

Sri S. N. Tiwary, Sr. Manager (Sales) gave a presentation on the dispatch performance of CCL upto Dec'2010. During the presentation, the issue of negative balance between demand and supply was discussed. CMD, CCL explained in order to mitigate the negative balance, 52 coal blocks have been given to entrepreneurs but they have not been able to contribute much production from these coal blocks. The status of FSA with different of consumers was also placed before the house. Dispatch performance of the company during the corresponding period of the last year was also placed before the house. Realization and all other parameters indicate improvement in dispatch performance of the CCL. It was also informed by CMD to the house that due to law and order problem, 27 full days was lost till date resulting in marginally low rail dispatch.

The following points were discussed during the meeting:-

1. CMD, CCL informed the house that the names and details of Public Interest Nominees has been displayed at the office of GM(S&M), CCL, Ranchi and directed that similar board with complaint box should also be placed at CCL, desk Office, Kolkata and Regional Sales Office of Lucknow.
2. Public interest nominee Dr. Jai Prakash Gupta took this opportunity to convey his congratulation to Hon'ble Minister of Coal Sri Sriprakash Jaiswal for being promoted to the status of Cabinet Minister.
3. Public Interest Nominee, Sri Jitendra Singh Kushwaha raised the issue of expediting the process of refund against unlifted quantity both in respect of road and rail dispatch. He also indicated that demurrage waiver by railways should be passed on to the consumers. All the other public interest nominees also came in support of Sri Kushwaha's points.
4. Sri Ajay Jain raised the question of waiver of demurrage and requested that waiver advantage should be passed to the consumers. DT(OP), CCL told that demurrage generally happens due to delay in loading of wagons and on many occasions due to consumers' interference, therefore

CCL is not at fault. Consumers should see first coal availability and then bid for any particular siding.

5. Sri Ashok Jain raised the issue of delay in refund in rail mode. He requested for allowing the adjustment in the next month.

6. Sri Abhay Singh praised Sri D.K. Singh, Area Sales Manager, Dhori Area for making the process of refund fast in his area. He said that if sufficient coal is present at the siding then pay loader should be introduced.

7. Sri K.C. Dey of National Fertilizers Limited greeted all and advised to modify the clause in submission of Bank Guarantee.

8. Sri Pawan Agarwal said the consumers get only 25 days out of 45 days allowed for lifting coal towards road mode. He requested that EMD should not be forfeited in case of law and order problem.

9. Sri Raju Agarwal said that there is delay in refund made in rail mode because it is sent to Ranchi for approval of GM(S&M). CCL agreed to look into the matter. He was informed that his claim for refund of E-auction by rail is pending due to change of his bank account. He also suggested for adjustment of refund and displaying of the statement of refund on website. He also suggested for sale of slurry and rejects by rail also.

10. Complaints regarding shortage of coal from Dakra (M) and RCM siding was discussed. DT(OP) informed that weightment of rakes is being done at weighbridges only certified by Weights and Measures Department, Govt. of Jharkhand which can be verified by any consumer.

11. Sri Sandeep Kedia of Akhil Bhartiya Laghu Udyog Udyami Sangh said that when NCDP was implemented the normative quantity of each unit was computed on the basis of MPQ but most of the units are not getting sufficient coal and it is difficult to survive without coal. It was informed that 22 units have to be inspected as advised by Ministry of Coal. Sri Kedia said that the plants may be found non-operational at the time of inspection due to shortage of coal.

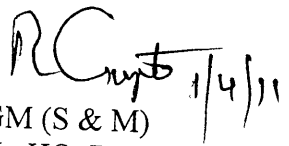
Sri S. Nath, Director, Rail Movement praised CCL's performance in last few months and he also assured to provide full support to CCL for improving its dispatch in future as well.

DT(OP), CCL in his address to the house assured to the consumers that the Sales & Marketing Deptt. would look into the problems and issues raised by the consumers. Regarding refund, he informed the house that many steps have been taken by CCL to expedite the process of refund and more steps will be taken to further expedite it in future. The submission of balance cum-lifting statement to headquarter has been expedited to facilitate quicker refunds. He informed the house that CCL is looking for implementing the RTGS facility for receipt of coal value. He observed that representatives from the customers like NTPC and other Power Generating Companies getting 35 millions tones of coal from CCL have not come to attend the meeting which shows that they are satisfied with CCL. He further clarified that CCL and other subsidiary companies are not in position to fulfill the requirement of coal by all the consumers this is why MPQ and trigger level have been introduced. He also mentioned that CCL is only subsidiary which is badly affected due to Naxalite problem. Regarding weighbridges, he

informed that these are calibrated and checked properly so that the shortage can be avoided. He also raised the issue of overloading of NHL wagons due to non-provisioning of cushion / tolerance. It was advised that consumers should take up the matter of overloading of NHL wagons with Railways so that it can be avoided.

CMD informed the house that about Rs. 581 crore of dues is outstanding from TVNL and JSEB and requested Public Interest Nominees to take up the matter with Ministry of Coal.

CMD presented mementos to all the delegates and thanked all the consumers for attending the meeting and assured to solve the issues raised in the meeting at the earliest.


GM (S & M)
CCL, HQ, Ranchi

Copy to:-

1. CMD, CCL, Ranchi
2. Director (Tech./Op.), CCL / Director(Fin.), CCL
3. All Public Interest Nominees of RCCC Meet, CCL
4. GM (Admin.), CCL
5. Chief Manager (Operations)/ (FSA/ R)/ (CSC), CCL
6. Dy. General Manager (Mining), CCL, Kolkata